



# The intelligent tool for customer support on the web

Click-to-Call for your internet presence

## Take advantage of your visitors' online experience!

- Personal phone calls instead of formulars.
- Less expensive and easier than a 0800-number.
- Available as button, avatar and video call.

### Was does spreadCall offer?

Help your customers find what they're looking for on your website before they leave the site. Reach your online visitors in the same way as a bricks and mortar business. Just one click on your website's spreadCall and your online visitor can communicate

with your company via telephone. No more tedious number dialing. Your customer reaches your business directly and without ever leaving your site.

### How spreadCall works

#### Immediate telephone contact

Offer your customers the ability to contact you with a simple click, before they leave your website.

#### Live personal communication

Provide support to your online customers directly and personally on the phone.

Explain your products and answer their support questions – all while your customer is still on the site.

#### Online Web-Meeting

Help your customers navigate your website, fill out forms and provide valuable feedback. Help your visitors find additional up-sell and cross-sell products through Web Meetings.

Button on your website



Call and call return



Support via via the web



spreadCall turns the visitor's online experience into a personal conversation! spreadCall qualifies leads in just a few seconds. spreadCall shortens the sales cycle of high-value and support-heavy products and services in a phenomenal way. spreadCall helps you qualify and provide effective support to leads.

There has never been a better way to increase your online sales, provide customer support and lower your operating costs

**Tip:** If you use Google AdWords® for lead generation, spreadCall can greatly contribute to the conversion of web clicks into sales leads.

## Take advantage of these features

speedCall allows you to communicate with your online visitors quickly and easily. And you don't even need a computer or the internet. Just a telephone will do. Online visitors can contact you directly on your website – without having to look for or dial a number.

### speedCall Button



- ➔ Click-to-Call button
- ➔ Different designs available

Your online visitor is connected to you through a simple click on the speedCall button – without tedious dialing. The phone call is free of charge for your customer. You can determine yourself which landline or cellular numbers and which countries you want to accept.

Design your own Click-to-Call button or use an already-created speedCall button. speedCall turns the online experience into a personal conversation!

### speedCall Avatar



- ➔ Click-to-Call with a talking avatar
- ➔ Different characters available

Welcome your online visitors with a personal greeting and a friendly smile! The speedCall avatar is an ideal representative for the presentation of your company and its products.

Just one click and your visitor is connected via telephone with your company. In addition to phone calls, products and services can be immediately presented live via a speed Web Meeting!

### speedCall Video



- ➔ Click-to-Call with your own video
- ➔ For websites, eBay and much more.

speedCall Video allows you to enrich your website with Click-to-Call video presentations. You can communicate by phone with your online visitors even while the video presentation is running. Like no other sales tool, speedCall Video converts page impressions into qualified customer contacts. In addition to telephone functions, speedCall Video allows for immediate Web Meetings with PowerPoint presentations, screen sharing and live-video images from the support provider.

**speedCall increases the conversion rate of your internet presence like no other sales tool.**



**PRIVACY protected** Participants' phone numbers and privacy are protected. Phone number ranges and individual countries can be blocked.



**FREE call** Calls are free of charge for your customers. speedCall is easier, less expensive and more globally accessible than an 800 number.



Experience spreadCall for yourself and increase customer satisfaction and sales. Just one click lets you try spreadCall Click-to-Call immediately and talk to one of our friendly spreadCall support team members!

**struktur**<sup>®</sup>  
SOLUTIONS FOR DIGITAL BUSINESS

Kronenstr. 22A  
70173 Stuttgart / Germany

T. +49 711 89 66 56 0  
F. +49 711 89 66 56 10

E-Mail: [info@spread.com](mailto:info@spread.com)  
Web: <http://www.spread.com>

Valid from February 2007. Subject to change without notice.



## Click Here to Call!

We call you in 20 seconds at our cost - worldwide.

You do not need microphone and speakers on your PC.



Call now