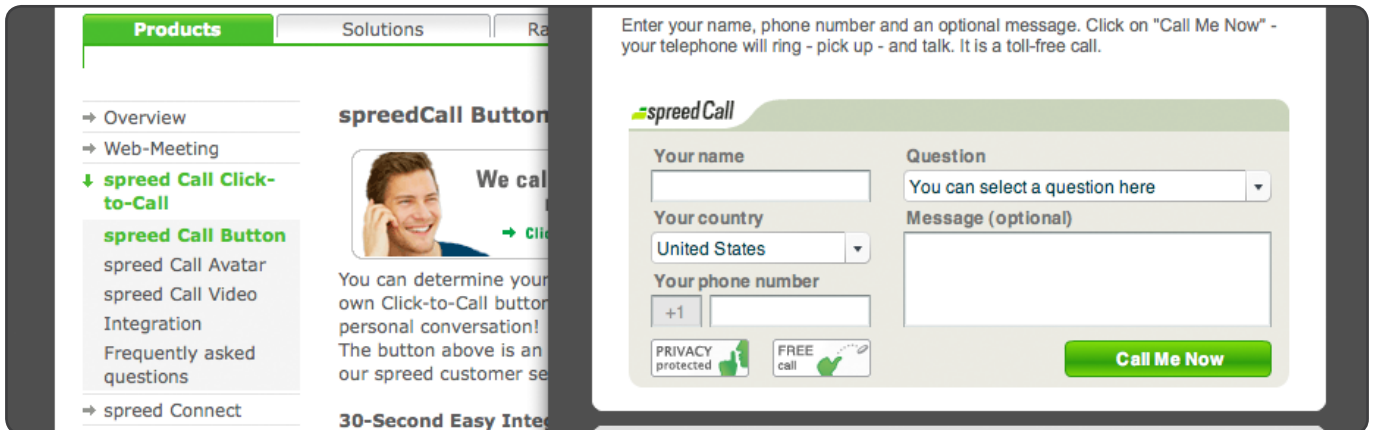


Spread Call Button

Configuration and Integration into your Website



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1 Overview

This document describes the configuration of the Spread Call Button through modifications of the variables, the properties in the Spread Call Administration as well as the integration into a web page.

2 Selection or Design of a Button Graphic

Select an image for your spreadCall Button. We offer a range of Spread Call Buttons to choose from. (visit: <http://spread.com/call/index.html>). Furthermore you can create your own button look and integrate it into your website.

3 Configuration of the Spread Call Button

Spread allows you to alter the look of your Spread Call Button to facilitate seamless integration of Spread into your Website.



The following modifications of the button, the form and message windows are available:

- Language
- Country
- Title
- Sending an email
- Questions in the form page
- Business hours
- Telephone numbers

The configuration of the Spread Call Button can be done via the modification of the following script:

```
<a href="http://spread.com/spreadCall_button?  
  setLanguage=DE&  
  setCountry=de&  
  setTitle=YOURITEL&  
  emailMode=1& questions=QUESTION1?|QUESTION2?|QUESTION3?&  
  ticket=YOURTICKET=" onclick="openSpreadCall(this.href); return false" target="_blank">  
    
</a>
```

The mentioned script defines the following parameters:

- Open the Spread Call Button link with **<a href="http://spread.com/spreadCall_button?**
- There upon the changable parameters are defined, separated by a **&**.
- Definition of the individual Spread Call ticket (see "Spread ID Transfer")
- Configuration of the behaviour of the button with the following code:
= " onclick="openSpreadCall(this.href); return false" target="_blank">
- Linking a button graphic with the **img** tag.
- Closing the link with the tag ****

The following parameters can be defined:

3.1 Language and Country Settings

The variable **setLanguage** defines the writing of the Spread Call form field.

- i** You can choose from the following:
- German (**de**)
 - English (**en**).

With the variable **setCountry** you can define the default country for your Spread Call. While this setting can be modified by individual users via a drop-down menu later on, our recommendation is to define a default to simplify navigation.

To define a German Spread Call with a German country setting please use the following script rows:

```
setLanguage=DE&amp;  
setCountry=de&amp;
```

3.2 Website Title (optional)

You can assign a unique name to every Spread Call, which can be read to you when you are called. This allows you to identify the Spread Call in case you decide to use more than one Spread Call.

For example:

```
spreadCall_title = startseite&amp;
```

3.3 Sending Email (optional)

Your Spread Call can also inform you about a call via Email.

- i** To modify the behaviour, set the variable **emailMode** to one of the following values:
- 0 (No Emails will be sent.)
 - 1 (In case of errors, Emails are sent.)
 - 2 (Every call generates an Email.)

If you do not define this variable in your script, no Email will be sent. The following example will send an Email in case of an error:

The following example will send an Email in case of an error:

```
emailMode=1&amp;
```

3.4 Questionnaire in the Forms Screen (optional)

You can ask your clients a set of questions as options from a drop-down menu while they are using Spread Call. The variable to enable this feature is **questions** and the different questions must be separated by the “|” character.

The variable for a drop-down menu with two questions looks as follows:

questions=Question regarding a product?|Question regarding the Organisation?&

Alternatively you can set the questionnaire for the Spread Call in the „Properties“

i Please know: Is the described variable Variable ***questions*** defined, the questions in the “Properties” will be ignored. Thereby you can define standard questions for several Spread Calls (via “Properties”) and set different questions for one specific Spread Call (via the variable).

The drop-down menu is disabled if this variable is undefined.

3.5 Spread-ID Transfer

In order to use your own Spread Call you must be uniquely identified. This is accomplished via a ticket, which you need to pass to Spread Call through the variable ***ticket***.

To generate the unique ticket you need to go to the following website and cut and paste the result into the variable ***spreadCall_ticket*** as in the following example:

https://one.spread.com/portal_spread_phone/generateTicket?unlimited=1

The character string you receive needs to be set via the variable ***ticket***. For examples:

ticket = characterstring

3.6 Business Hours

Besides it is important to setup the business hours via „Properties“

i Please know: If no business hours are defined, you are not available. No Spread Calls can be patched through.

3.7 Phone Numbers

Define the phone numbers to be called in the „Properties“. The phone numbers must be entered in international format starting with a „+“, e.g. +18774612631 for 1&1 USA.

3.8 Further Settings

Prove possible further configuration possibilities in your „Properties“ and the „Integration“

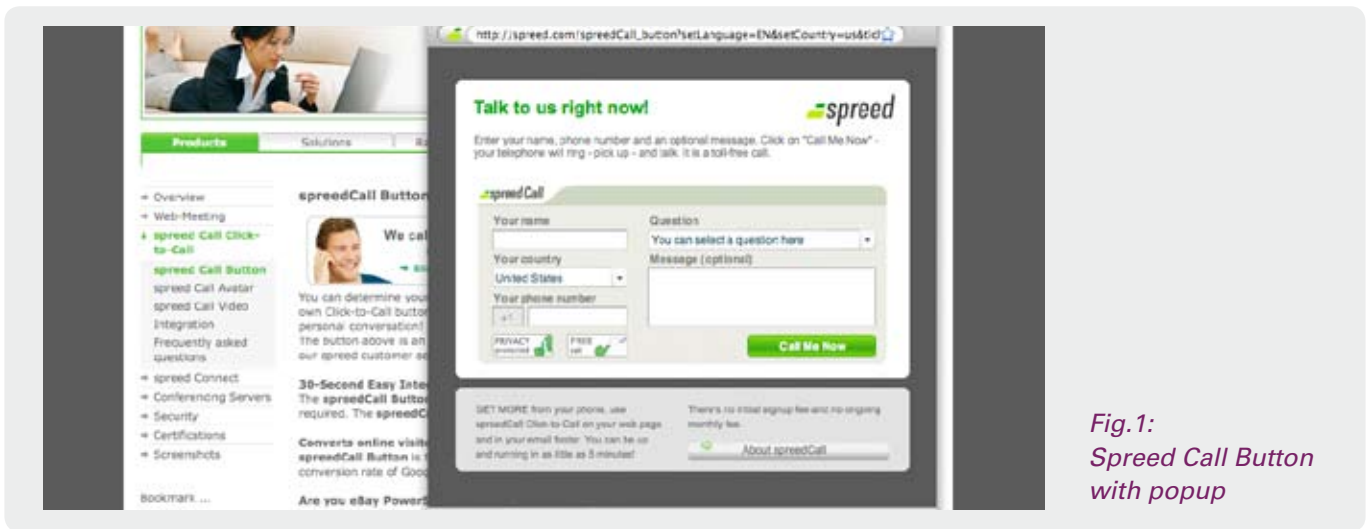
i Please know! Specific parameters can be defined by using a variable as well as in the Spread Administration. In this process the variable always dominates. Thereby you can define a special setting global for several Spread Calls (via „Properties“ and „Integration“) and change it only for one Spread Call (via the according variable).

4 HTML Integration

To integrate the Spread Call into your website place the created script code on the right position of your website.

5 Example of the Spread Call Integration

The following screenshots show examples of how the Spread Call Button can be incorporated into your website.



*Fig. 1:
Spread Call Button
with popup*

Now you can take advantage of the Spread Call telephone service by incorporating Spread Call into your website.

Please visit www.spread.com for more information.



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Further questions?

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